

EMERGENCY CALLS



MORE
&



HEALTH



ANIMAL
WELFARE



POWER



FLOOD
&
STORM



BUSHFIRE



POLICE

EMERGENCY & CONTACTS LIST



In Case of Emergency (Police, Ambulance, or Fire) Call	0 0 0 (Triple Zero)
Police without sirens	131 444
VicEmergency Toll-Free Hotline	1800 226 226
Callers with hearing or speech impairment can contact via the National Relay Service	
National Relay Service	1300 555 727
24-hours VIC Flood, Storm emergency call SES	132 500
Heat Waves / Hot Waves: Lifeline	131 114 health.vic.gov.au
Bushfire Information Line	1800 240 667

Notes

To know about warnings and advice



Official Emergency Broadcast

Hotham FM 89.3	Beechworth FM 106.5	Mansfield FM 102.1 , AM 1566	Bright FM 99.1 , AM 990
Myrtleford FM 90.1	MT Beauty FM 93.3	Alpine Radio FM 92.9 , 94.5 , 96.5	Northeast FM 102.1 , AM 1566

For latest updates: Listen to **ABC Local Radio @ FM 91.1 & 100.9 (Wangaratta)** and community radio stations: **Oak FM (Wangaratta, Indigo, Alpine, Mansfield) @ FM 101.3.**



Website: www.emergency.vic.gov.au

When to call VICSES during a flood emergency

✓ About to flood ✓ Flooding

Call VICSES
132 500

For more information contact

Faryal Nawaz Khan
NEMA Project Manager / Senior Outreach Worker / Community Development Officer

Email: nema@nema.org.au

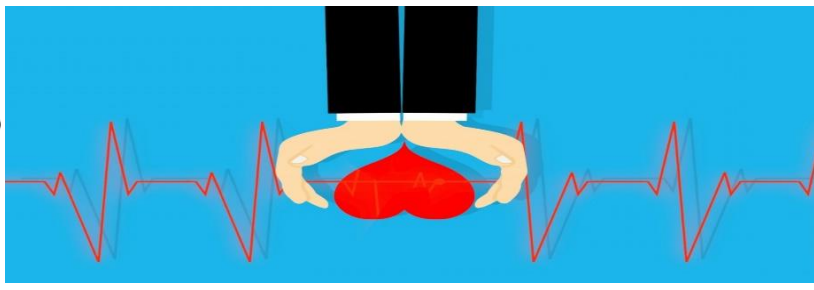
Phone: 03-5721-5490

Mobile: 0477 995 306

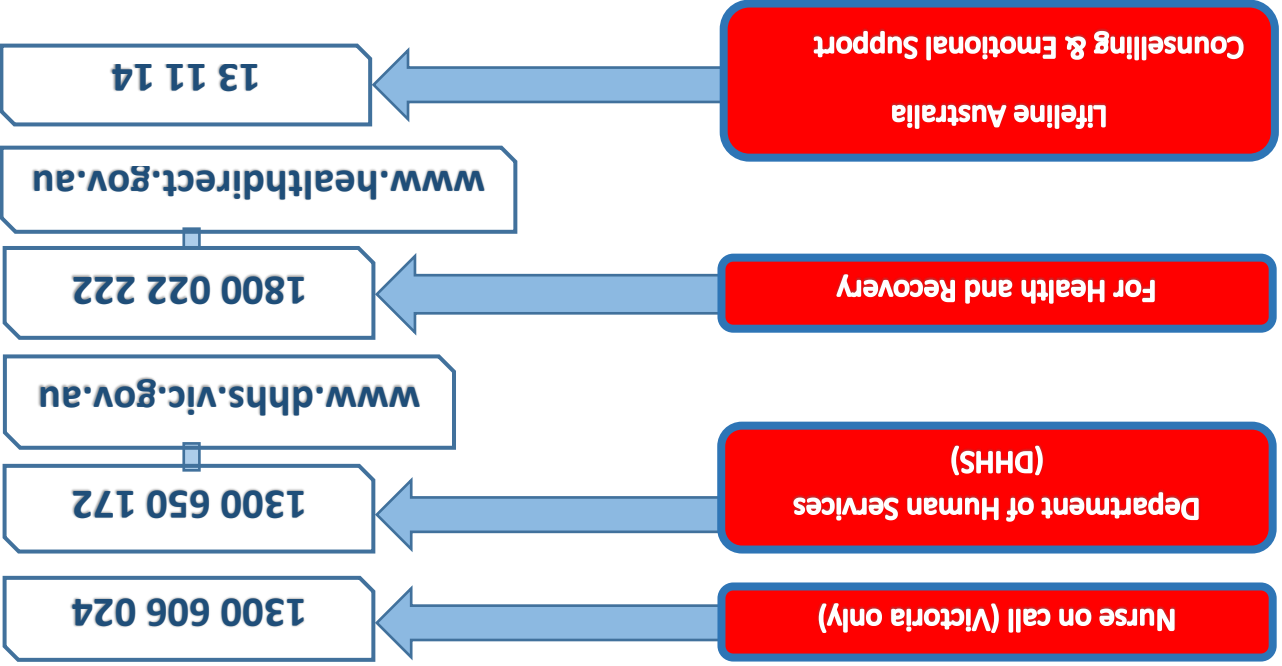
When to call VICSES during a storm emergency

✓ Storm damage to roof ✓ Tree damage to home ✓ Tree blocking exit

Call VICSES
132 500



FOR HEALTH



For after-hours emergency assistance, including dangerous road conditions, trees over roads, livestock on roads or animals at large, call **03 5722 8102**.

Internet relay users can connect to NRS on www.relayservice.com.au then ask for **03 5722 0888**.

Speak & Listen (speech-to-speech) users can phone **1300 555 727** then ask for **03 5722 0888**.

TTY users can phone **13 36 77** then ask for **03 5722 0888**.

If you are deaf or have a hearing or speech impairment, you can call through the National Relay Service.

council@wangeratta.vic.gov.au



Wangeratta Government Centre,
62-68 Ovens Street, Wangeratta.



03 5722 0888



Monday to Friday : 8.30AM – 5:00PM



Wangeratta Council



Your important contact details

What	Name	Contact number
Doctor		
School		
Vet		
Insurance Policy #: _____		
Electricity		
Gas		
Water		
Local council		
Landlord/Real Estate Agent		
Other		

Mansfield Shire Council



Monday to Friday : 8.30AM – 4:30PM



03 5775 8555



33 Highett Street, Mansfield, VIC 3722.



council@mansfield.vic.gov.au

Alpine Shire Council



Monday to Friday : 9.00AM – 5:00PM

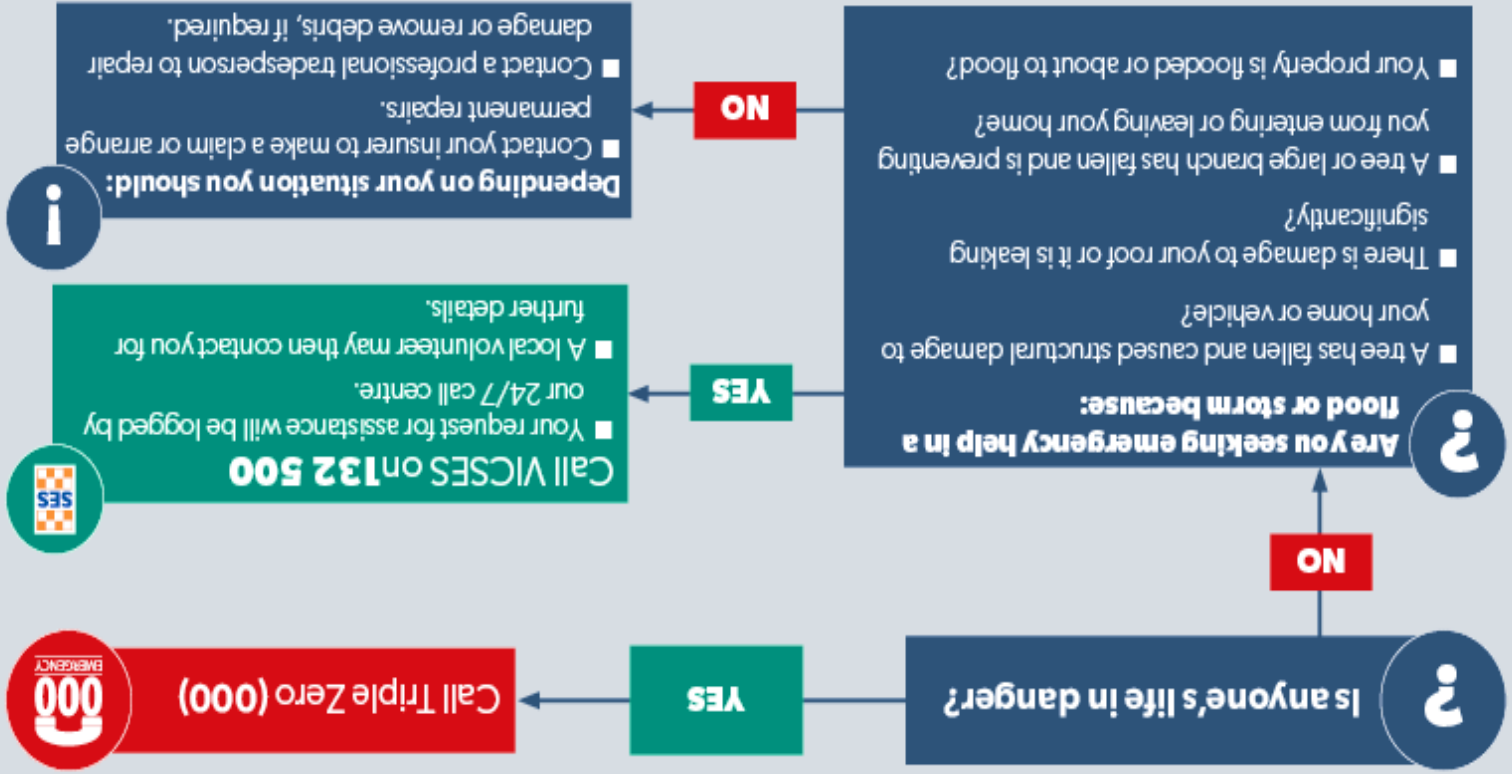


03 5755 0555



2 Churchill Avenue, Bright VIC 3741.

TTY users phone 13 36 77 then ask for 03 5755 0555.



People with hearing or speech impairment should dial National Relay Service and ask them to call 1300 365 003.

No. 2: Foyd St, Police Paddock opposite the Memorial Hall and Town Hall.

No. 1: 101 Ford St, Memorial Hall

Beechworth Safer Places

Buller Gas
 (03) 9256 7799

Roads, Streets and Drains
 0448 321 386

Stock on Road
 0407 201 002

2 Kurrajong Way, PO Box 28, Beechworth VIC 3747.



03 5728 8000 & 1300 365



info@indigoshire.vic.gov.au



Northeast Water

1300 361 644

Victorian State Emergency Service (SES)

13 25 00

General Helpline (For Power)

13 17 99

Kids Helpline

1800 551 800
Kidshelpline.com.au

Office of Housing and Community Buildings (DHHS)

13 11 72

Centrelink (Exceptional Circumstances Relief)

13 28 50

RSPCA

(03) 9224 2222

VicRoads (Customer Service Hub)

13 11 71

VicRoads (closure, hazard & bushfire)

13 11 70
www.vicroads.vic.gov.au

Bureau of Meteorology (BoM)

1300 659 217
www.bom.gov.au

Interpreter

13 14 50
www.tisnational.gov.au

Beyond Blue (Mental Health)

1300 224 636
www.beyondblue.com.au

Need Fire Brigade Call: 0 0 0

Recovery (Rural & Agriculture) & Catchment

**Agriculture and
Livestock**



www.agriculture.vic.gov.au

Department of Primary Industry (DPI)



www.dpi.vic.gov.au

Department of Sustainability & Environment (DSE)



www.dse.vic.gov.au

The Department of Environment, Land, Water and Planning (DELWP)



www.delwp.vic.gov.au



136 186